

Philanthropic Consulting, LLC

Donor Trends: Empirical Evidence How to Reverse the Tide

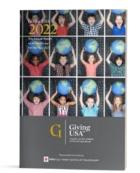






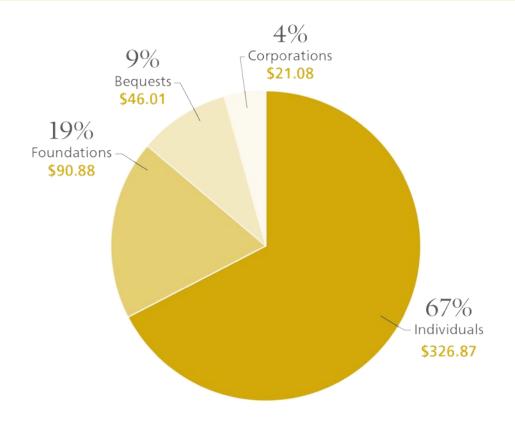
Summarizing the Giving USA Report

Sources of Giving



2021 contributions: \$484.85 billion by source of contributions

(in billions for dollars – all figures are rounded)









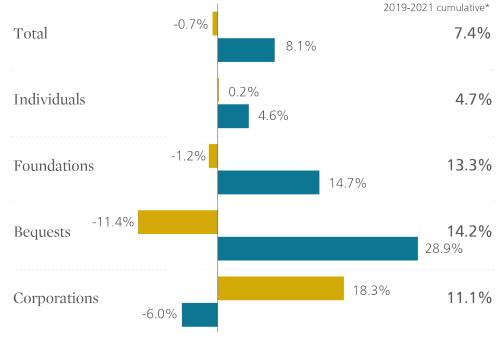
Changes in Giving

2022 Grand Control of Charles Co

Changes in giving by source: 2019–2020 and 2020–2021, 2019–2021 cumulative

(in inflation-adjusted dollars, 2021 = \$100)

2020-20212019-2020



Percentage change from previous year

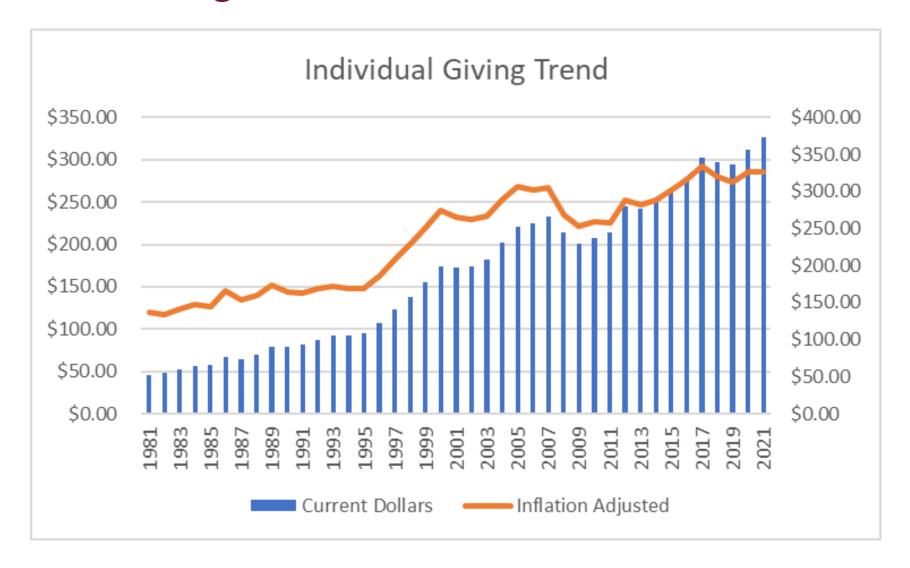






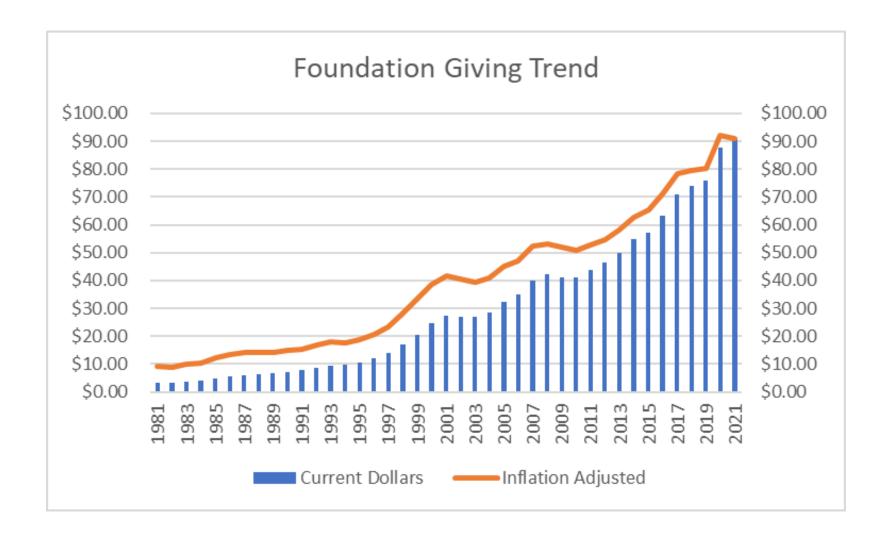
^{*}The two-year change is calculated separately and is not the sum of the changes in the two years.

Individual Giving Trend





Foundation Giving Trend



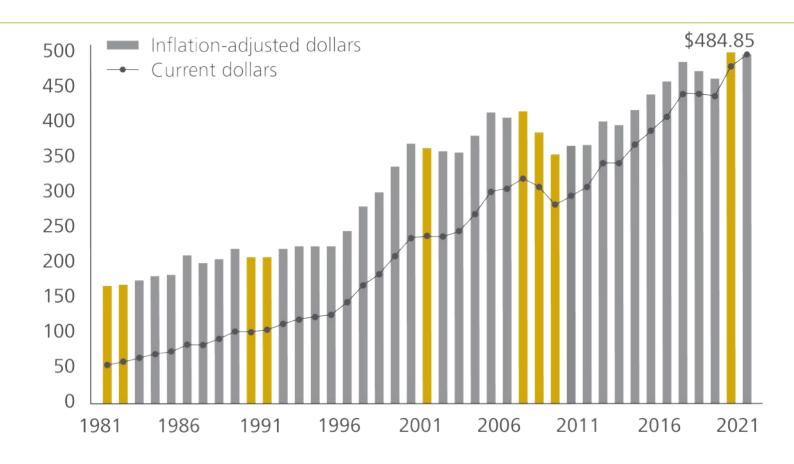


Giving During Recessions



Total giving, 1981-2021

(in billions of dollars)



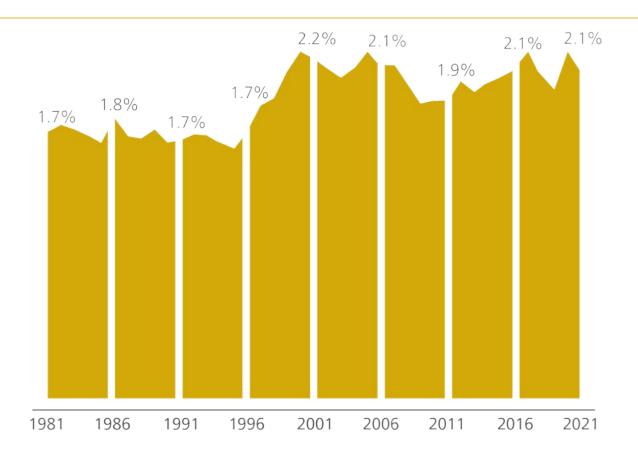


Giving at 2% of GDP



Total giving as a percentage of Gross Domestic Product, 1981–2021

(in current dollars)







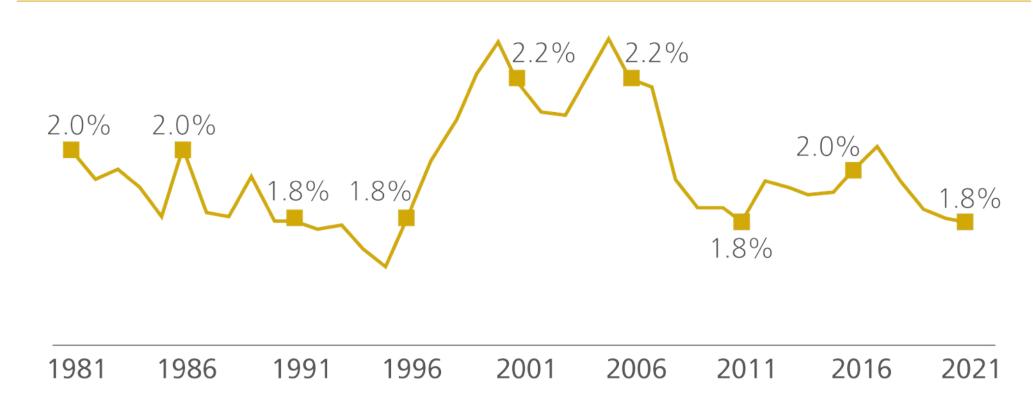


Individual Giving at 2% of Personal Income



Individual giving as a percentage of disposable personal income, 1981-2021

(in current dollars)



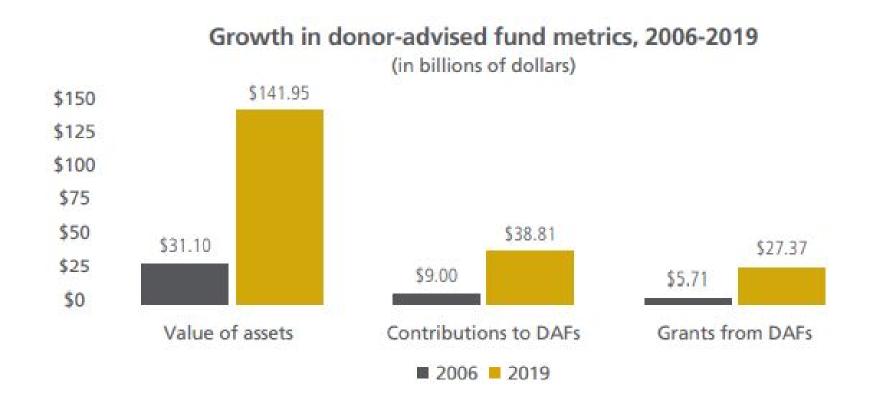






Donor Advised Funds

Growth in the value of assets, contributions, and grants, 2006-2019









Take Aways:

- Giving is flat or decreases during a recession
- Giving is 2% of Grow Domestic Product, therefore if GDP decreases, charitable activity decreases
- Major Gifts tend to track with the Stock Market
- If inflation increases, Personal Disposable Income also decreases





FundRaising Effectiveness Project

An analysis of longitudinal donor behavior based on transaction files

Sponsors





DATA PROVIDERS

The FEP wouldn't be possible without data. These software providers make the collection of data for this analysis possible.









DATA REPORTING

The Quarterly Report wouldn't be possible without the data processing and analytics provided by these firms.









FEP Dataset





18M in 2021



\$10B in 2021



ORGANIZATIONS

9,652 in 2021



FEP: Key take-away from 2021





-5.7% (+/- 0.5%) YOY change DOLLARS

2.7% (+/- 0.5%) YOY change



RETENTION

-4.0% (+/- 0.5%)

YOY change

-0.8%	11.0%	-7.9%	
(+/- 1.0%)	(+/- 1.0%)	(+/- 1.0%)	
Since 2019	Since 2019	Since 2019	

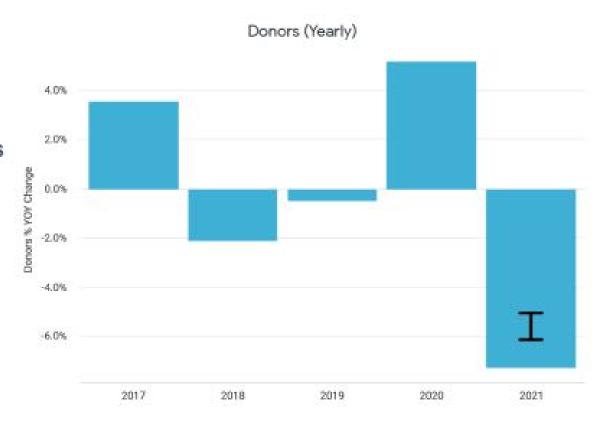
Because 2020 was such an outlier, for this edition of the report, a comparison with 2019 results has been included to these three topline metrics in order to provide a more accurate picture



Donors 2021



- The number of active donors does not keep up with 2020
- A decrease of -5.7% in donors is expected after accounting for late data





Year over Year Change in Donors





- The drop in donors this year is larger than the growth last year
- The larger drop in donors now means a net loss (-0.8%) of donors since 2019



New, Retained, Repeat and Recaptured



00

NEW DONORS

-15.1% YTD Change

41.8% % of total donors



NEW RETAINED DONORS

26.1% YTD Change

10.6% % of total donors



REPEAT RETAINED DONORS

-1.1% YTD Change

34.5% % of total donors



RECAPTURED DONORS

-14.2%

YTD Change

13.1%

% of total donors



Dollars by Donor Size



200

MICRO

(Under \$100)

-9.3%

YOY Change

3.0%

% of total dollars

200

SMALL

(\$101 - \$500)

-6.1%

YOY Change

6.5%

% of total dollars

20°

MIDSIZE

(\$500 - \$5K)

0.4%

YOY Change

17.0%

% of total dollars

200

MAJOR

(\$5K - \$50K)

-0.2%

YOY Change

26.1%

% of total dollars

~ ~ ~ ~

SUPERSIZE

(\$50K+)

-0.2%

YOY Change

47.4%

% of total dollars



Retention



- Retention rates are expected to be around -4% year-overyear
- Low retention rates line up as expected with decreases in donor count





Retention Rate by Type





6.2% YOY Change

18.6% retained YTD



-3.9% YOY Change

60.7% retained YTD



-19.0% YOY Change

20.7% retained YTD

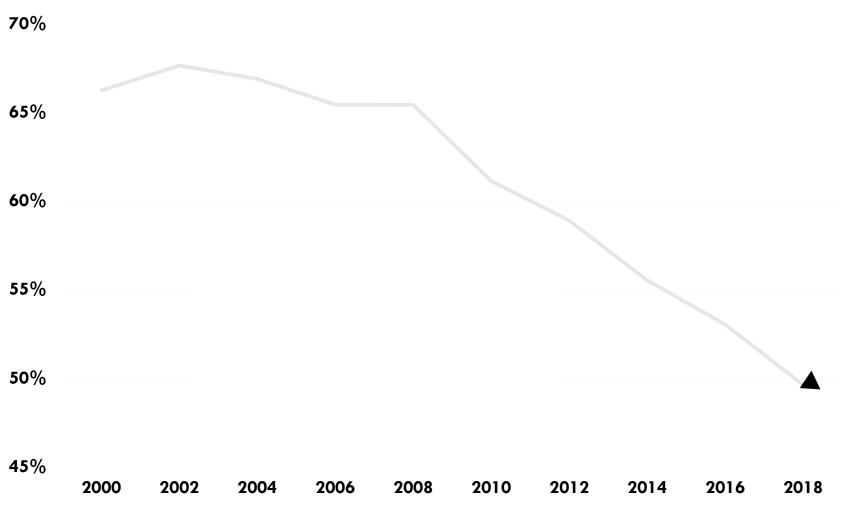


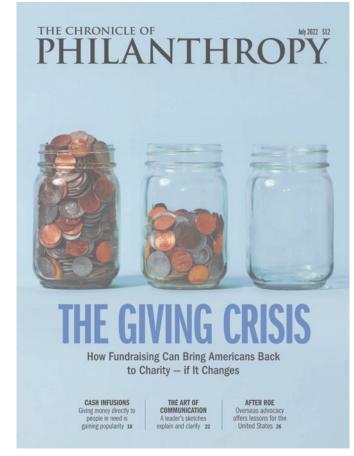
Take Away's from the Fundraising Effectiveness Project

- ✓ The total number of Donors is declining
- ✓ The number of Donors retained is declining



% of Households that Give to Nonprofit Orgs







66% (2000) to 49.6% (2020)
16% decrease in those that give in 20 years

GALLUP

86% (2000) to 73% (2020)
13% decline in those that give in 20 years



The Value of Analytics

A way forward in a stiff breeze

Sources for Philanthropy & Wealth:







Candid.





Form 990-PF

Department of the Treasury Internal Revenue Service

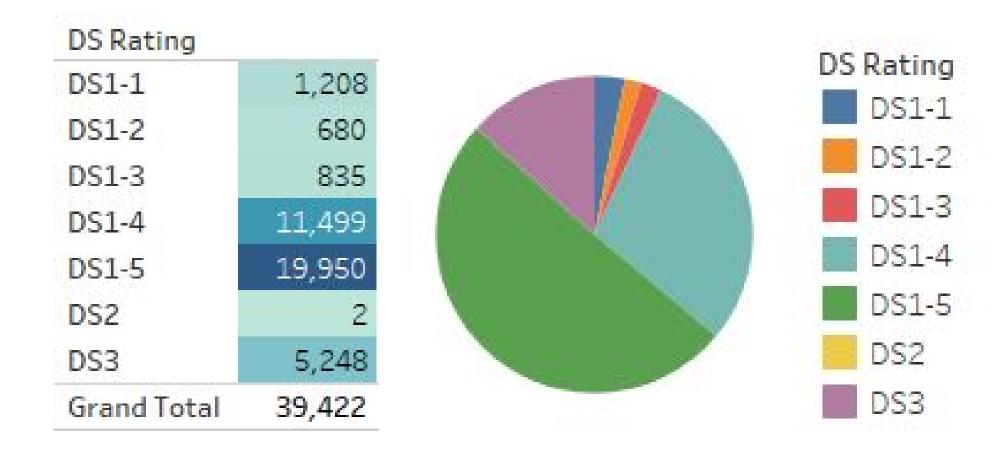
crunchbase







Donor Search Ratings (Proclivity)



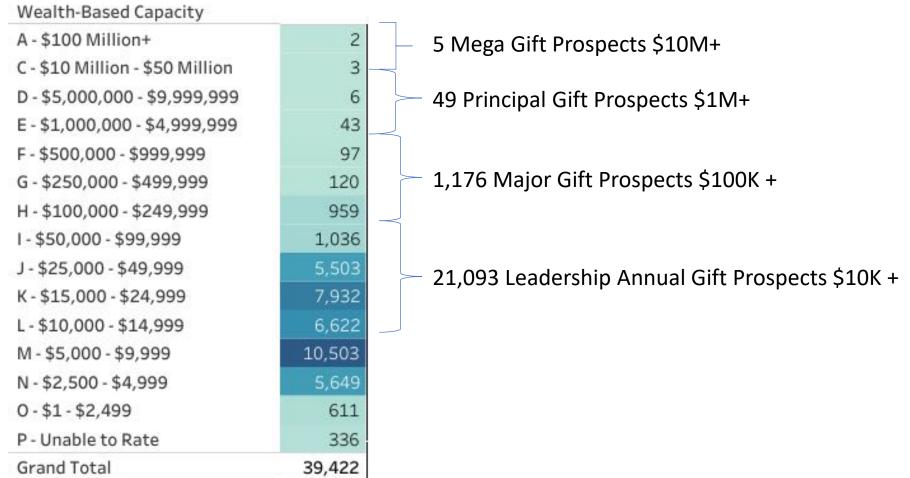
6.9 % of file in the top 3 DS Ratings: DS1-1 thru DS1-3





Individual Major Gift Capacity (in cash) Over 5 Years

Capacity Rating







Cross Referencing Proclivity and Capacity

				DS Ra	ating				
Wealth-Based Capacity	DS1-1	DS1-2	DS1-3	DS1-4	DS1-5	DS2	DS3	Grand Total	
A - \$100 Million+	2							2	
C - \$10 Million - \$50 Million	2	1						3	
D - \$5,000,000 - \$9,999,999	4	2						6	941 High
E - \$1,000,000 - \$4,999,999	28	15						43	•
F - \$500,000 - \$999,999	38	59						97	— Capacity &
G - \$250,000 - \$499,999	51	69						120	Proclivity
H - \$100,000 - \$249,999	158	75	437	289				959	
I - \$50,000 - \$99,999	131	86	30	789				1,036	
J - \$25,000 - \$49,999	203	154	144	3,061	1,941			5,503	
K - \$15,000 - \$24,999	174	111	111	2,425	5,111			7,932	
L-\$10,000-\$14,999	125	45	56	1,508	4,871		17	6,622	36,410 Low
M - \$5,000 - \$9,999	215	46	35	2,248	5,644	2	2,313	10,503	Capacity &
N - \$2,500 - \$4,999	57	13	17	992	1,975		2,595	5,649	Proclivity
0 - \$1 - \$2,499	14	3	3	111	283		197	611	Trochvity
P - Unable to Rate	6	1	2	76	125		126	336	
Grand Total	1,208	680	835	11,499	19,950	2	5,248	39,422	



Client Donor Topography

Average Capacity:

\$14,855



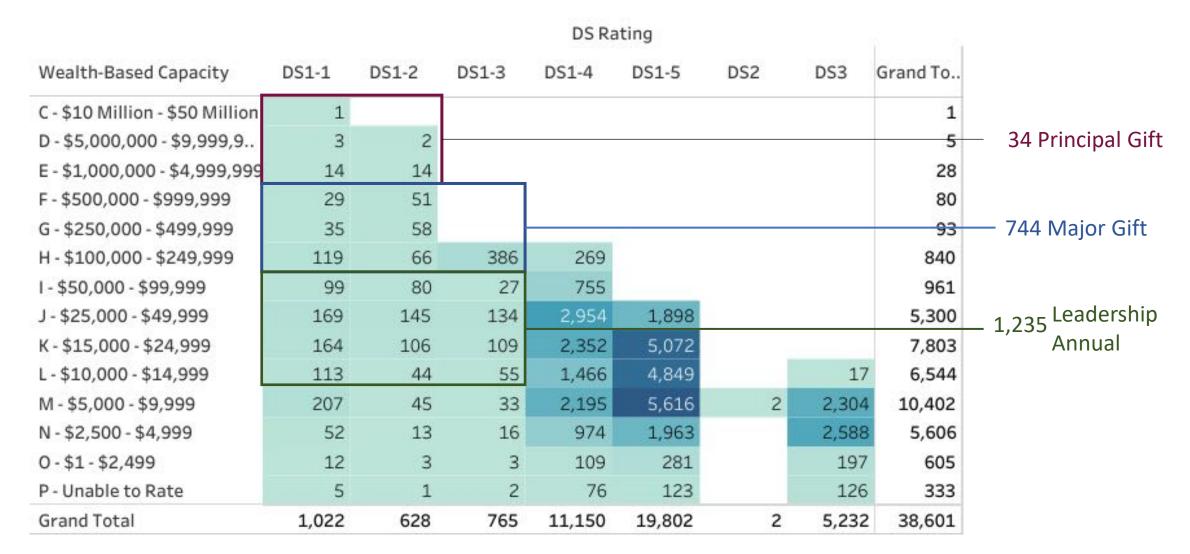
\$47.6 Million

\$540.8 Million

Allocate appropriate time and resources to each quadrant with respect to rate of return



Unassigned / Potentially New Prospects





Donors: Current, Lapsed, Long Lapsed & Non-Donor

Gift Capacity Rating	Current 5 Years	Lapsed 6- 10 Years	Long Lapsed	Non Donor	Grand Total	Average Penetration 5 Years
A - \$100 Million+	2				2	100.00%
C - \$10 Million - \$50 Million	3				3	100.00%
D - \$5,000,000 - \$9,999,999	3	1		2	6	50.00%
E - \$1,000,000 - \$4,999,999	24	2	6	11	43	55.81%
F - \$500,000 - \$999,999	30	9	20	38	97	30.93%
G - \$250,000 - \$499,999	39	14	22	45	120	32.50%
H - \$100,000 - \$249,999	330	80	175	374	959	34.41%
I - \$50,000 - \$99,999	311	77	186	462	1,036	30.02%
J - \$25,000 - \$49,999	1,369	454	930	2,750	5,503	24.88%
K - \$15,000 - \$24,999	1,644	613	1,164	4,511	7,932	20.73%
L - \$10,000 - \$14,999	1,173	491	926	4,032	6,622	17.71%
M - \$5,000 - \$9,999	1,376	708	1,597	6,822	10,503	13.10%
N - \$2,500 - \$4,999	636	387	681	3,945	5,649	11.26%
O - \$1 - \$2,499	102	53	75	381	611	16.69%
P - Unable to Rate	36	18	56	226	336	10.71%
Grand Total	7,078	2,907	5,838	23,599	39,422	36.58%
Overall Penetration						17.95%



Penetration: Last 5 Years

Gift Capacity	# Individual Prospects	Donors Last 5 Years	Penetration
A - \$100 Million+	2	2	100.00%
C - \$10 Million - \$50 Million	3	3	100.00%
D - \$5,000,000 - \$9,999,999	6	3	50.00%
E - \$1,000,000 - \$4,999,999	43	24	55.81%
F - \$500,000 - \$999,999	97	30	30.93%
G - \$250,000 - \$499,999	120	38	31.67%
H - \$100,000 - \$249,999	959	322	33.58%
I - \$50,000 - \$99,999	1,036	305	29.44%
J - \$25,000 - \$49,999	5,503	1,336	24.28%
K - \$15,000 - \$24,999	7,932	1,596	20.12%
L - \$10,000 - \$14,999	6,622	1,125	16.99%
M - \$5,000 - \$9,999	10,503	1,317	12.54%
N - \$2,500 - \$4,999	5,649	605	10.71%
O - \$1 - \$2,499	611	97	15.88%
P - Unable to Rate	336	34	10.12%
Grand Total	39,422	6,837	17.34%
Average by Gift Range			34.96%

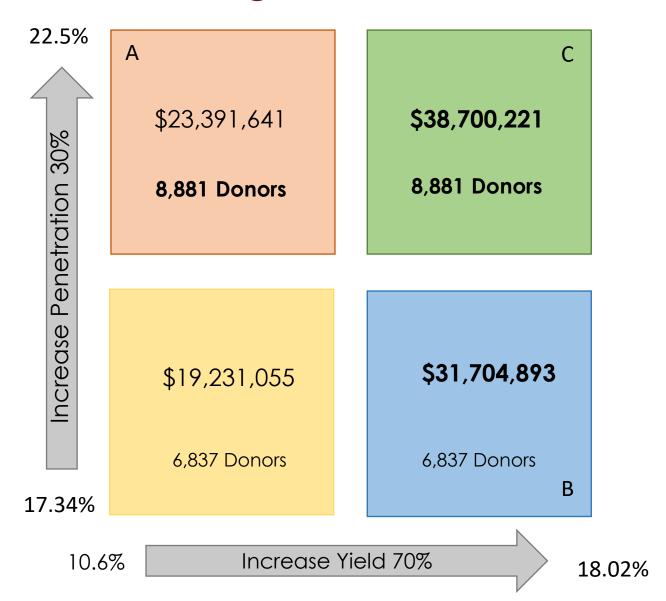


Yield: Last 5 Years

Gift Capacity	Donations Last 5 Years	Average Capacity	Average Yield
A - \$100 Million+	\$160,000	\$180,000,000	0.04%
C - \$10 Million - \$50 Million	\$5,001,350	\$14,924,109	10.73%
D - \$5,000,000 - \$9,999,999	\$5,510	\$6,500,288	0.03%
E - \$1,000,000 - \$4,999,999	\$1,185,786	\$1,756,598	2.45%
F - \$500,000 - \$999,999	\$485,879	\$690,541	2.38%
G - \$250,000 - \$499,999	\$2,074,524	\$397,760	12.75%
H - \$100,000 - \$249,999	\$2,238,754	\$145,478	4.37%
I - \$50,000 - \$99,999	\$1,470,598	\$68,664	7.03%
J - \$25,000 - \$49,999	\$1,890,531	\$34,013	4.00%
K - \$15,000 - \$24,999	\$1,277,772	\$19,582	4.18%
L - \$10,000 - \$14,999	\$2,125,785	\$12,489	15.74%
M - \$5,000 - \$9,999	\$868,757	\$7,179	9.19%
N - \$2,500 - \$4,999	\$322,703	\$4,008	12.70%
O - \$1 - \$2,499	\$87,812	\$1,147	193.19%
P - Unable to Rate	\$35,293	\$0	0.00%
Grand Total	\$19,231,055		
Average		\$98,470	10.60%



Projections: Increasing Penetration and/or Yield



Classic Performance Metrics

We recommend that the following serve as goals for gift office performance metrics. Given current staffing and work flow we recommend that goals be established at the lower end of the ranges.

Gift Level	Portfolio Size	Visits / Month	Proposals / Month
Principal Gifts	50 – 75	5	0.5
Major Gifts	125 – 150	15-20	2
Leadership Annual	200 – 250	20	5 - 10



Throughput Analysis: Net New Staff Required

Prospect Pool	Current FTEs	Net New Staff Required	Total FTE Required
Principal Gifts (\$1,000,000 +)	0.25	0.50	0.75
Major Gifts (\$100,000 +)	3.10	2.18	5.28
Leadership Annual Gifts (\$10,000+)	1.85	0.09	1.94
Total	5.20	2.77	7.97

2.77 New Full Time Equivalent Staff Required. Total of 8 for your prospect pool.
 Assuming Maintenance of Current Time on Portfolio Management



Take Aways

- ✓ Focus on prospective donors with both Capacity and Proclivity
- ✓ Basically, invite the non-donors to participate one (1) or two (2) times a year
- ✓ Focus on Stewardship
- ✓ Allocate human resources on Leadership Annual, Major and Principal Gifts
- ✓ Renew Previous Donors
- ✓ Re-engage Lapsed Donors





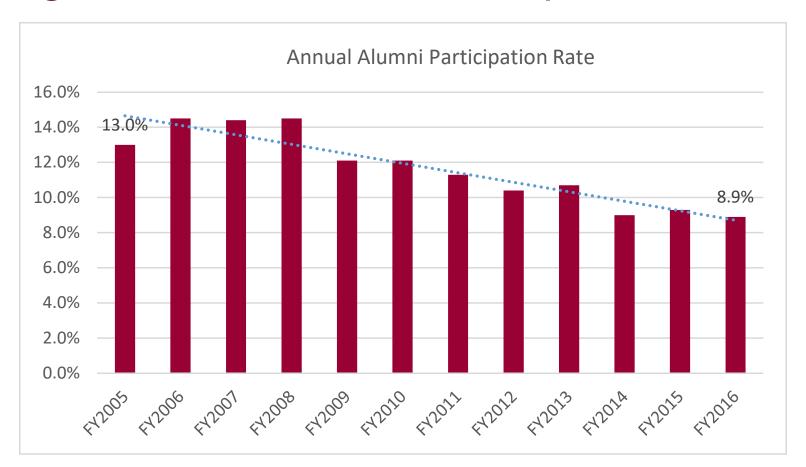
Case Study: Increasing Donor Participation

Real World Situation

- Prior to forming Visionary Philanthropic Consulting, Scott Lange was the Vice President of Analytics for GG+A
- His client Virginia Tech, offered a challenge, having just completed a major gift portfolio analysis, they asked, could we "Increase Alumni Participation to 22% i Years?"
- Why? Because the University President announced that as a goal during a puaddress
- Within the Analytics Division, Scott was the only one willing to take the project of the time-it had not been done before...
- What follows is his Intellectual Property



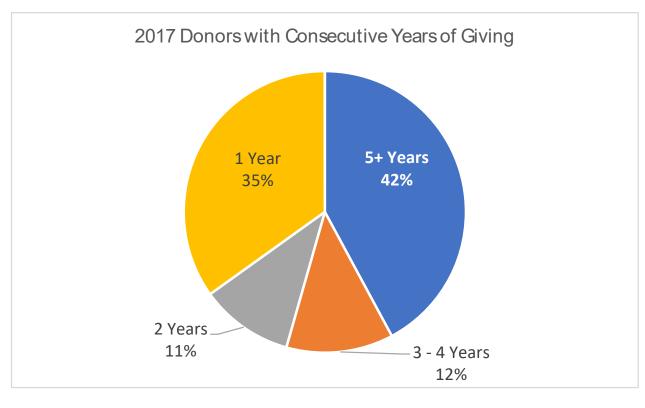
Virginia Tech Alumni Participation Trend



- As reported to CAE, from a base that includes all alumni
- Producing a Compound Annual Growth Rate of -3.07% over 10 years using the average number of donors in 2005 and 2006, and the average of the number of alumni donors secured in 2015 and 2016 as the end value.



2017 Alumni Donor & Consecutive Years of Giving

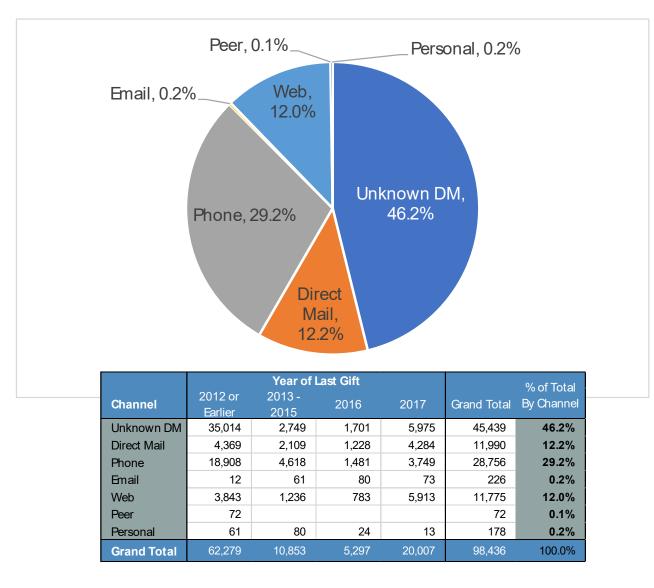


- Multi year donors represent 65% of total Alumni donors
- Rated Alumni are a significant majority of the consecutive donors

	Philanthropic Capacity Rating												
Consecutive Years of Giving	Not Rated	PCR 1	PCR 2	PCR 3	PCR 4	PCR 5	PCR 6	PCR 7	Sub Total	Rated as % of Sub Total	Consecutive Donors % of Total		
5+ Years	128	821	1,048	576	1,016	1,967	2,388	485	8,429	98.5%	42.1%		
3 - 4 Years	226	225	250	138	233	554	681	147	2,454	90.8%	12.3%		
2 Years	324	164	182	97	160	487	593	133	2,140	84.9%	10.7%		
1 Year	2,503	380	438	253	419	1,120	1,512	359	6,984	64.2%	34.9%		
Sub Total	3,181	1,590	1,918	1,064	1,828	4,128	5,174	1,124	20,007		100.0%		



Donors by Last Gift Year and Channel



 Direct Mail is the channel most utilized at 58.4% of the total available channels



Alumni by preferred degree and other

associated degrees

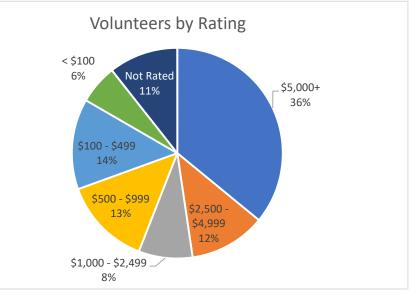
Preferred School / Division	Agriculture & Life Sciences	Architechture & Urban Studies	College of Science	Engineering	Liberal Arts & Human Sciences	Natural Resources & Environment	Pamplin Business	Veterinary Medicine	Interdisciplinary	Sub Total
Agriculture & Life Sciences	20,645	57	289	77	551	42	91	389	54	22,195
Architechture & Urban Studies	21	14,717	36	65	205	37	68		140	15,289
College of Science	382	98	31,486	512	1,497	103	296	299	116	34,789
Engineering	33	71	423	63,617	261	14	509	11	279	65,218
Liberal Arts & Human Sciences	140	344	437	68	54,819	50	382	27	226	56,493
Natural Resources & Environment	52	34	42	41	88	7,521	37	16	86	7,917
Pamplin Business	44	63	109	100	631	23	44,052	10	106	45,138
Veterinary Medicine	19		9	2	1	1		2,383	12	2,427
Interdisciplinary	55	46	18	69	77	75	7	7	1,967	2,321
Sub Total	21,391	15,430	32,849	64,551	58,130	7,866	45,442	3,142	2,986	251,787

• The shaded cells reinforce the fact that the preponderance of affiliation is by "preferred degree."



Alumni Volunteers

Row Labels	Not Rated	PCR1	PCR2	PCR3	PCR4	PCR5	PCR6	PCR7	Grand Total	% of Total
\$5,000+		159	72	34	48	81	62	4	460	35.9%
\$2,500 - \$4,999		23	26	14	20	29	36	2	150	11.7%
\$1,000 - \$2,499		15	11	3	12	24	32	9	106	8.3%
\$500 - \$999		15	16	8	16	51	56	11	173	13.5%
\$100 - \$499		5	9	4	7	27	69	57	178	13.9%
< \$100		2	1	2	1	5	25	41	77	6.0%
Not Rated	136								136	10.6%
Grand Total	136	219	135	65	104	217	280	124	1,280	100.0%



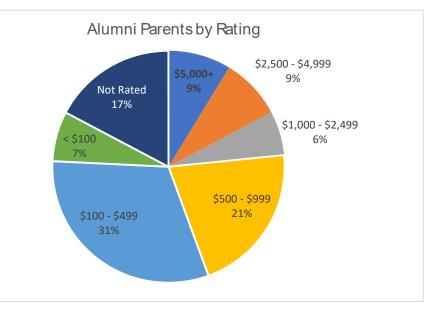
\$1 5% 11% \$10,000 9% 13%
\$250 11% \$500 10% \$5,000
\$1,000 \$1,000 12%

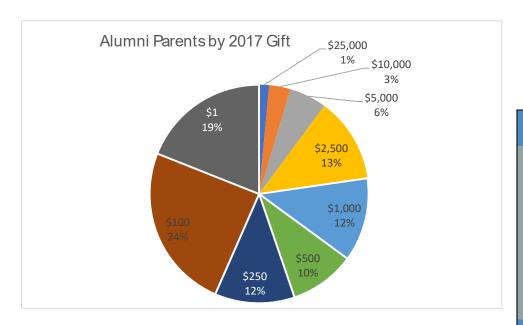
Gift Level	Non-	2012 or	2013 -	2016	2017	Grand	2017 %
GIT LEVE	Donor	Earlier	2015	2010	2011	Total	of Total
\$25,000		29	11	6	70	116	60.3%
\$10,000		8	9	7	64	88	72.7%
\$5,000		5	6	8	71	90	78.9%
\$2,500		9	10	3	99	121	81.8%
\$1,000		23	14	14	121	172	70.3%
\$500		14	9	13	50	86	58.1%
\$250		16	5	17	56	94	59.6%
\$100		51	25	25	108	209	51.7%
\$1		58	27	19	41	145	28.3%
Non Donor	159					159	
Grand Total	159	213	116	112	680	1,280	



Alumni / Parent Audience

Annual Gift Rating	Not Rated	PCR1	PCR2	PCR3	PCR4	PCR5	PCR6	PCR7	Grand Total	% of Total
\$5,000+		256	265	124	181	367	227	7	1,427	8.7%
\$2,500 - \$4,999		130	230	111	218	418	287	6	1,400	8.5%
\$1,000 - \$2,499		93	144	92	146	296	233	1	1,005	6.1%
\$500 - \$999		323	547	327	530	987	721	6	3,441	21.0%
\$100 - \$499		281	400	313	562	1,646	1,879	55	5,136	31.4%
< \$100		71	56	49	87	357	501	20	1,141	7.0%
Not Rated	2,827								2,827	17.3%
Grand Total	2,827	1,154	1,642	1,016	1,724	4,071	3,848	95	16,377	100.0%





Gift Level	Non- Donor	2012 or Earlier	2013 - 2015	2016	2017	Grand Total	2017 % of Total
\$25,000		57	19	15	55	146	37.7%
\$10,000		31	12	6	119	168	70.8%
\$5,000		54	33	13	207	307	67.4%
\$2,500		98	23	12	472	605	78.0%
\$1,000		310	96	62	465	933	49.8%
\$500		306	94	51	363	814	44.6%
\$250		501	113	66	444	1,124	39.5%
\$100		1,885	402	235	919	3,441	26.7%
\$1		3,033	768	315	713	4,829	14.8%
Non Donor	4,010					4,010	
Grand Total	4,010	6,275	1,560	775	3,757	16,377	



Projecting the Growth in the Alumni Population

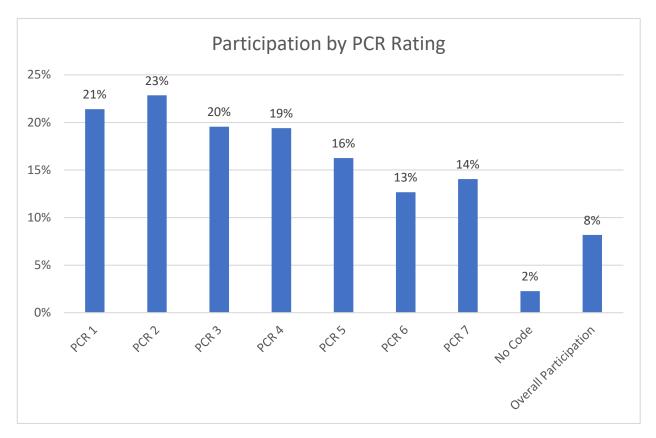
	2014	2015	2016	Delta	Average
Graduating class size	6,691	6,906	6,946	255	6,848

Assumed growth in Eligible Alumni										
2018	2019	2020	2021	2022						
251,845	258,693	265,541	272,389	279,237						



Importance of Philanthropic Capacity Rating

- Alumni with a rating of PCR 1-PCR 5 participate at a rate twice the overall participation rate
- All rated prospects are 50% more likely to give than the overall average participation rate





Donor History by Philanthropic Capacity Rating

Philanthropic Capacity Rating	Long Lapsed	2013	2014	2015	2016	2017	Non-Donors	Grand Total	2017 Participation %	Delta from Overall Participation
P1	3,265	235	189	249	375	1,590	1,530	7,433	21.4%	262%
P2	4,093	306	184	213	422	1,918	1,261	8,397	22.8%	279%
P3	2,714	231	128	153	281	1,064	872	5,443	19.5%	239%
P4	4,941	306	186	275	459	1,828	1,431	9,426	19.4%	237%
P5	13,406	913	494	672	1,180	4,128	4,618	25,411	16.2%	199%
P6	21,641	1,285	782	987	1,444	5,174	9,539	40,852	12.7%	155%
P7	2,838	365	246	296	361	1,124	2,777	8,007	14.0%	172%
No Code	9,381	997	546	615	775	3,181	124,301	139,796	2.3%	28%
Grand Total	62,279	4,638	2,755	3,460	5,297	20,007	146,329	244,765	8.2%	100%

Annual Giving Rating	PCR 1	PCR 2	PCR 3	PCR 4	PCR 5	PCR 6	PCR 7	Not Rated	Sub Total
\$5,000+	824	651	359	515	1,078	891	95		4,413
\$2,500 - \$4,999	528	623	355	628	1,308	1,515	180		5,137
\$1,000 - \$2,499	446	532	305	551	1,199	1,640	404		5,077
\$500 - \$999	1,924	2,574	1,458	2,436	4,596	4,211	403		17,602
\$100 - \$499	2,837	3,337	2,357	4,195	13,159	23,611	4,210		53,706
< \$100	874	680	609	1,101	4,071	8,984	2,715	139,796	158,830
TOTAL	7,433	8,397	5,443	9,426	25,411	40,852	8,007	139,796	244,765
2017 Participation Rate by PCR	21%	23%	20%	19%	16%	13%	14%	2%	8%
Eligible Number by 2022 at 2.9% CAGR	8,920	10,076	6,532	11,311	30,493	49,022	9,608	167,755	293,718
Target Participation Rate by 2022	58%	61%	53%	52%	44%	34%	38%	6%	22%
Donors by 2022	5,135	6,195	3,436	5,904	13,332	16,711	3,630	10,274	64,618
5 year CAGR Required	26%	26%	26%	26%	26%	26%	26%	26%	26%



Participation Model by Philanthropic Capacity Rating

- Given the significantly higher propensity of rated alumni to participate, it is possible to build a
 weighted model that will assist Virginia Tech in reaching its 22% goal by 2022.
- In this scenario, 77% of the required new and retained donors would be drawn from the pool
 of rated alumni, leaving Virginia Tech reliant on unrated alumni only for 23% of the total
 donors required.

	PCR 1	PCR 2	PCR 3	PCR 4	PCR 5	PCR 6	PCR 7	No Score	TOTAL
Current Number of Eligible Alumni	7,433	8,397	5,443	9,426	25,411	40,852	8,007	139,796	244,765
Current Participation Rate	21%	23%	20%	19%	16%	13%	14%	2%	8%
Eligible Number by 2022	6,789	7,888	4,520	9,061	27,284	44,886	7,443	171,367	279,237
Target Participation Rate by 2022	65%	62%	54%	52%	44%	35%	40%	8.3%	22%
Donors by 2022	4,413	4,890	2,441	4,729	11,929	15,710	2,977	14,223	61,313
5 year CAGR in Donor Numbers Required	23%	21%	18%	21%	24%	25%	22%	35%	25%



Impact of Introducing a Recurring Gift Program

Virginia Tech will be able to meet the following KPI targets through a multi-channel solicitation approach, provided that a robust recurring/sustainer giving program is implemented and maintained:

Recurring Gift Retention	90%	Cash to Recurring Gift Convert	5%
Cash Gift Retention 1 yr	25%	Recurring Gift Acquisition	2.5%
Cash Gift Retention 2 yr	50%	Cash Gift Acquisition	3.1%
Cash Gift Retention 3 - 4 yr	66%	Reactivation Lapsed 1 yr	15%
Cash Gift Retention 5 yr+	80%	Reactivation Lapsed 2 - 5 yr	7%



PROJECTIONS with Recurring Giving Program

Introducing a recurring/sustainer giving program, which includes the attribute of higher donor retention rates, permits Virginia Tech to achieve its participation goal of 22% in 2022.

Segment	2018	2019	2020	2021	2022
Recurring Gift Acquisition	6,296	6,467	6,639	6,810	6,981
Recurring Gift Retention	0	6,923	13,485	19,792	25,857
Recurring Gift Conversion	1,000	999	1,076	1,139	1,262
Cash Gift Retention 5 yr+	6,406	6,038	5,806	5,904	6,400
Cash Gift Retention 3-4 yr	1,539	1,602	1,961	2,518	2,984
Cash Gift Retention 2 yr	1,017	1,526	2,054	2,241	2,917
Cash Gift Retention 1 yr	1,659	2,045	2,191	2,337	2,483
Reactivation 1 yr Lapsed	795	1,258	1,222	1,399	1,506
Reactivation 2 - 5 yr Lapsed	760	1,022	1,305	2,404	2,326
Cash Gift Acquisition	7,807	8,019	8,232	8,444	8,656
TOTAL	27,278	35,900	43,971	52,987	61,373
Participation Rate	11%	14%	17%	19%	22%
Senior Class Gift Recurring*	396	594	792	990	1,188
Senior Class Gift Cash*	804	1,206	1,608	2,010	2,412



^{*} Senior class gift feeds subsequent year donor retention counts, but does not count towards participation in year acquired. Assumes static senior class size of 6,000.

Take Away's

June 30, 2022 rgina Tech achieved 22% undergraduate alumni participa





Please Do NOT Accept the Status Quo!

We are on a mission to INCREASE Philanthropy

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